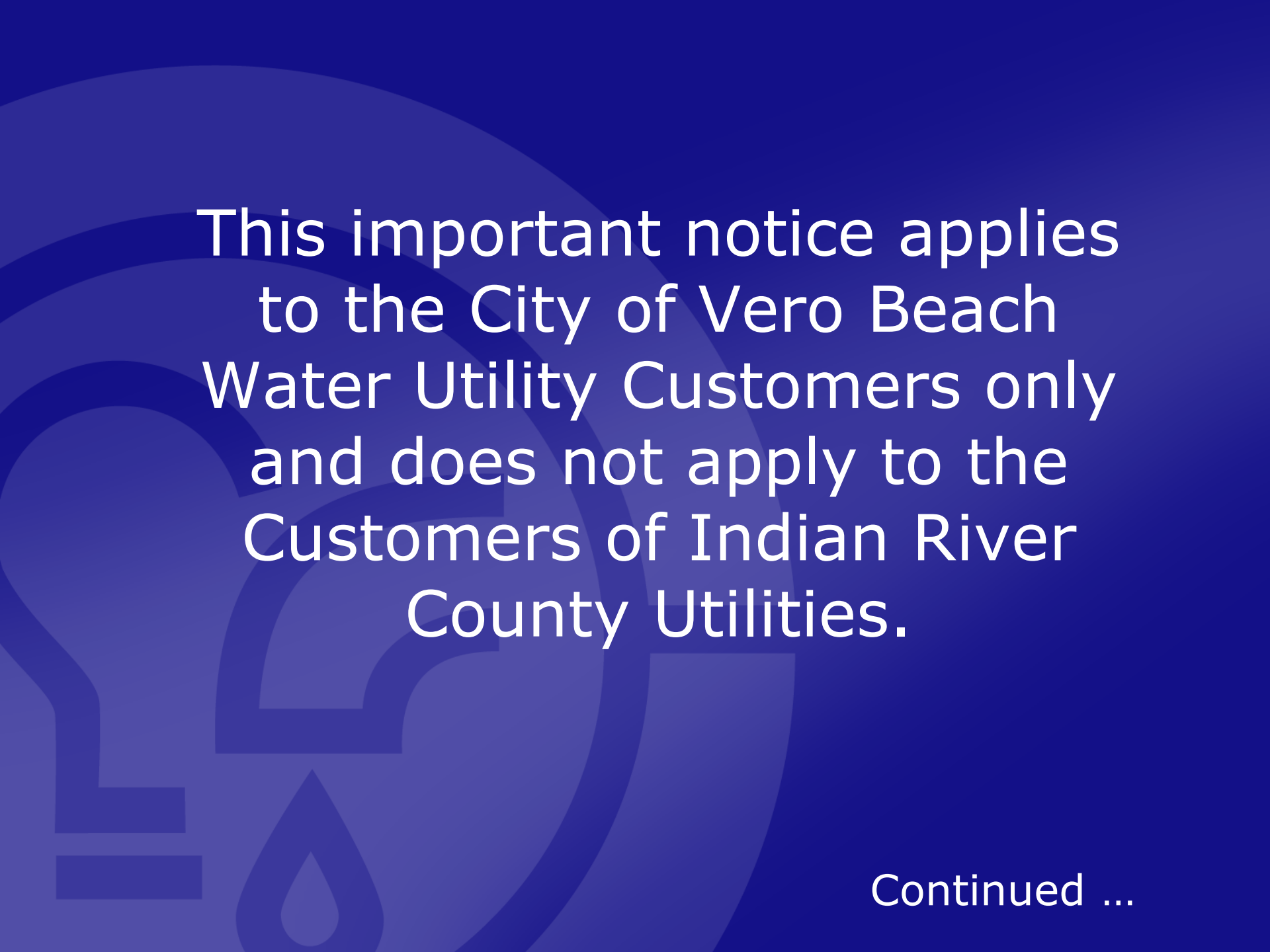


CITY OF VERO BEACH WATER TREATMENT PLANT

Important Notice to Water Customers



The background features a dark blue gradient with faint, stylized icons of a water tap, a water drop, and a water meter, all rendered in a lighter blue color. The text is centered and reads:

This important notice applies to the City of Vero Beach Water Utility Customers only and does not apply to the Customers of Indian River County Utilities.

Continued ...

**City of Vero Beach
Water Customers Only
(June 1st - June 21st)**

The City of Vero Beach Water Treatment Plant, as part of its annual maintenance activities, will temporarily change its method of disinfection.

Continued ...

**City of Vero Beach
Water Customers Only
(June 1st - June 21st)**

Chloramines, which are chlorine mixed with ammonia, are normally used. During this temporary change, free chlorine, without ammonia, will be used. At the end of this program, the Water Treatment Plant will switch back to using Chloramines.

Continued ...

City of Vero Beach Water Customers Only (June 1st - June 21st)

- Customers may notice an unusual chlorine taste or odor in their tap water during this period.
- These temporary conditions will not cause adverse health effects.
- Your water will remain safe for drinking and other normal uses.

Continued ...

City of Vero Beach Water Customers Only (June 1st – June 21st)

- Free Chlorine provides a somewhat stronger disinfection process than chloramines.
- Changing to free chlorine periodically provides additional protection against bacteria and helps ensure that the water you receive remains safe and free of bacteria.

Continued ...

City of Vero Beach Water Customers Only (June 1st - June 21st)

- Customers should be aware that their water may contain chlorine, ammonia, or a mixture of the two during this period.
- The following may need to make adjustments to their operations in order to maintain present water quality parameters:
 - Kidney Dialysis Users, Blood/Dialysis Clinics, Hospitals, Tropical Fish Owners, and Businesses

Continued ...

City of Vero Beach Water Customers Only (June 1st - June 21st)

- If you experience an unusual chlorine taste during this period, there is no need to boil your water, purchase a water filter, or purchase bottled water.
- You can draw a container of tap water, place it in your refrigerator, and allow it to set a few hours. This will allow much of the chlorine to leave the water.

Continued ...

**City of Vero Beach
Water Customers Only
(June 1st - June 21st)**

- The Water Treatment Plant will resume adding ammonia to the chlorination process on **June 22nd , 2022**.
- Please call the **City of Vero Beach Water and Sewer Department at (772) 978-5220** if you need further information on this temporary change in the treatment process.