

**CITY OF VERO BEACH
CUSTOMER SERVICE DEPARTMENT**

Location Address

1036 20th Street
Vero Beach, Fl 32960

Telephone 772-978-5100

Fax: 772-978-5125

E-mail: custsvc@covb.org

Application for a Hydrant Meter

The applicant is responsible for contacting the water meter shop at 772-978-5284 after the the application is made to schedule a time to pick up the meter. The applicant will also be responsible for calling in the meter reading no later than the 25th of each month.

Account Name

(Please Print)

Mailing Address

(Please Print)

Telephone Number (s)

(Office)

(Cell)

(Fax)

Contact Name

Tel. No.

This application must be completed in it's entirety to finalize the application

Service/Location Address

Purpose

How long will meter be required

Deposit and/or Service Charges

Residential Deposit _____ n/a

Commercial Deposit _____ \$300.00

Service Charge _____ \$30.00

Total _____ \$330.00

Effective Apr '6-2017JR

***Only to be used within City Limits on yellow hydrants**

**CITY OF VERO BEACH
CUSTOMER SERVICE DEPARTMENT**

Payment Address

PO Box 1389
Vero Beach, FL 32961-1389

Location Address

1036 20th Street
Vero Beach, FL 32960

Telephone 772-978-5100 Fax: 772-978-5125 E-mail: custsvc@covb.org

Application Information

If the service is **Off**, it is my responsibility to ensure that all the **faucets, showers, toilets, etc.**, must be **OFF** in order for the service to be initiated. If these conditions are not met, the City may choose not to initiate the service.

I understand that the City strives to provide same day service, if the application is completed before 2 PM on the day that the service is to initiated. If the service cannot be initiated due to circumstances beyond the City's control, the service order will be rescheduled for the next working day.

I understand that if a same day application to connect a service is received after 2:00 PM, an additional service charge will be applied.

I understand that if my account is used for commercial purposes, certain state taxes may apply

Deposit Information

A security deposit may be required when moving into a new location or when moving from one location to another. This policy applies to both residential and commercial accounts.

When an account is closed, the deposit will be applied to any outstanding balance on the final bill. If there is a credit balance on the final bill, a check for the credit amount will be issued.

Payment and Disconnect Information

Utility Bills are due when rendered and are considered **past due 21 days after the bill date**. Payments that are received in our offices after 11 AM are recorded on the next business day. The bill is considered delinquent if not paid in full by the close of business on the day after the due date. **A delinquent bill is cause for immediate discontinuation of service.**