



*City of Vero Beach*  
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**Office of the Director  
Water and Sewer Dept.**

February 28, 2018

Stanton Rose L  
1100 Pembridge Dr Apt 211  
Lake Forest, IL 60045

**RE: Septic Tank Effluent Pumping System (STEP)  
Live Oak Basin Homeowners' Notice: Connection Availability**

Dear Property Owner(s):

As many of you are aware, the City has been installing force mains in your neighborhood as part of the STEP System project. The System is now complete in your area, and you are eligible to connect to the System. The City, in conjunction with the Indian River Neighborhood Association (IRNA), will hold an informational STEP System meeting for homeowners in your area on **Wednesday, March 14, 2018, at 6:30 p.m.**, Bethel Creek House, 4405 Highway A1A. Meanwhile, detailed information regarding this System can be found on the City's website, [www.covb.org](http://www.covb.org), (click *STEP System* link found on menu, upper right portion of main page). Also, on this website, you will see links to download our comprehensive STEP System App (includes *Frequently Asked Questions* and *How Do I Get Started* among many other details). We highly encourage you to review these resources.

The City has devised a STEP Up and Save Credit (SUSC) program as an incentive to increase participation in this mutually beneficial project. By signing up and making payment for your STEP System equipment within one (1) year from the date of this letter, a credit of \$2,290 (Wastewater Impact Fee) is applied. Further, if you pay (City) for the equipment in full, at time of application, a credit of \$1,100 (Wastewater Utility Extension Charge (WUEC)) is also applied. Interest free financing is available over a ten (10) year period; however, the \$1,100 (WUEC) credit is not available if you elect to finance your equipment. **Please note, this incentive (SUSC) program is only available for one (1) year from the date of this letter.**

Additionally, there is now a \$500 credit toward STEP System equipment (applies to single-family residential properties) available to 328 homeowners on a first come first served basis sponsored by the St. Johns River Water Management District (SJRWMD).

We look forward meeting you at the STEP System meeting and reviewing this project in detail. Once again, on behalf of the City of Vero Beach, Florida Department of Health, and Indian River Neighborhood Association (IRNA), we thank you for working in unison to improve the health of one of our most significant resources, the Indian River Lagoon.

Sincerely,

A handwritten signature in blue ink that reads "Robert J. Bolton".

Robert J. Bolton, P.E., Director  
Water and Sewer Department

RJB/sb  
Attachment